Our mission is to provide quality health services to our community.

Our vision is to be the health system of choice in our community by enhancing the health of our patients and other customers.

Our corporate values guide our success:

- Safety is first and foremost
- The customer is at the center of everything we do
- Respect for the individual
- The pursuit of excellence
- Promotion of positive change
- Service to the community

*For purposes of this annual report, we will refer to the system as Gwinnett Medical Center (GMC).*
Dear Neighbors,

Between continuing community engagement and education, introducing new digital and technological resources and making world-class health care even more accessible, fiscal year 2018 was an exceptional year for Gwinnett Medical Center. So much so that many of these advancements have already created a positive impact in the community, and they will continue to do so for years to come.

One such example of our ongoing community involvement was the atrial fibrillation educational breakfast. This helpful event offered community members the opportunity to learn directly from a panel of GMC-affiliated specialists about this common condition, which impacts as many as 6 million Americans. Furthermore, we were able to connect those attendees with atrial fibrillation to expert providers, convenient care options and useful resources, all available through GMC.

Similarly, in response to another growing community need, back pain care, GMC hosted an informational back pain breakfast for community members. Led by GMC-affiliated surgeons, this event provided community members with the latest information about proactive health tips, approaches to treatment and local care options. These events are just one way that we provide important health information to community members. But our commitment to education doesn’t stop there. To further increase accessibility to the latest information, health tips and other educational resources, we launched Everyday Wellness—a virtual hub for all things health. This website serves as a free, go-to resource for community members of all ages, where they can easily access articles from GMC experts, health news and other interactive tools.

Even while we continued our dedication to community education and engagement, we didn’t forget about the importance of further increasing accessibility to comprehensive care. For example, we welcomed rheumatology services to our GMC Primary Care & Specialty Center-Suwanee, as well as added gastroenterology and orthopedic services at GMC Health Park-Hamilton Mill.

One of the most notable additions, however, was GMC’s Center for Cancer Care coming to Hamilton Mill. This new center offers the same patient-centered care, in a healing environment that is filled with all of the comforts a patient could want or need. We are hopeful that in addition to making the latest treatment options more convenient than ever, this new center aids in our enduring efforts to increase cancer awareness and promote early detection.

Throughout fiscal year 2018, our connection to community members through educational events, launching digital resources and expanding locations, has strengthened our commitment to ensuring your lasting health, as well as that of your family and friends. I hope that you read on to learn more about how we’re striving toward this goal each and every day.

Sincerely,

Philip R. Wolfe, FACHE
President & CEO
Our Commitment

Led by a board made up of community leaders, Gwinnett Hospital System, Inc. (GHS) is a licensed 464-inpatient, 89-skilled nursing bed health system providing quality health services to our community. Through the services of a medical staff of more than 880 physicians, we provide comprehensive medical services for more than 29,000 inpatient admissions and 376,000 outpatient and emergency visits annually. As a not-for-profit health system, all revenue generated above operating expenses is returned to the community through improved services and innovative programs. The hospital system’s charity care policy supports the provision of care for indigent patients, regardless of their ability to pay.

For the purpose of this community benefits report, the term Gwinnett Medical Center (GMC) includes Gwinnett Hospital System.

Gwinnett Medical Center offers a full range of health care services through its two acute-care hospitals: Gwinnett Medical Center-Lawrenceville and Gwinnett Medical Center-Duluth. Additional facilities include: Gwinnett Women’s Pavilion and Gwinnett Extended Care Center (skilled nursing and long-term care) in Lawrenceville; Glancy Rehabilitation Center in Duluth; three outpatient surgical centers; four imaging centers; and outpatient physical, occupational and speech therapy facilities.

Full-time emergency departments operate in both Lawrenceville and Duluth. No one requiring emergency care is denied treatment. The 60-bed emergency department at GMC-Lawrenceville is one of the busiest in Georgia. This location has a 12-bed Children’s Emergency Center, an accredited Chest Pain Center and is designated as a Level II Trauma Center providing 24 hours a day, seven days a week trauma team coverage. Only 28 of the state’s 152 acute-care hospitals are designated trauma centers. GMC-Duluth has a 24-bed emergency department that is stroke care certified.
The 2018 Community Benefit Report is the executive summary of our community benefit plan and follows the guidelines outlined by the Catholic Health Association of the United States, Vizient, Inc. and guidance from the Internal Revenue Service.

Charity care is reported as the cost of care provided and does not include uncollectible charges that the hospital recorded as revenue but wrote off due to failure to pay by the patients. For fiscal year 2018, Gwinnett Hospital System reported $55,976,866 charity care costs.

Medicaid shortfalls are created when a facility receives payments that are less than the cost of caring for the public program beneficiaries. For fiscal year 2018, GMC reported $27,890,130 unreimbursed Medicaid. The cost of community benefit programs at GMC for fiscal year 2018 was $17,657,839.

Figure 1: Gwinnett Medical Center Community Benefit, Fiscal Year 2018

<table>
<thead>
<tr>
<th>Financial Assistance (at cost)</th>
<th>Government-sponsored health care</th>
<th>Community Benefit Programs</th>
</tr>
</thead>
<tbody>
<tr>
<td>$83,866,996</td>
<td>$27,890,130</td>
<td>$17,657,839</td>
</tr>
</tbody>
</table>

Total value of quantifiable benefits provided to the community

$101,524,835

Community Benefit Definition and Objectives

Programs or activities that provide treatment or promote health as a response to community needs and meet at least one community benefit objective:

- Improve access to health services
- Enhance public health
- Advance increased general knowledge through research
- Relieve or reduce the government burden to improve health
Community benefit activities are not intended to be:

- Provided primarily for marketing purposes
- Required for hospital licensure or accreditation
- Restricted to individuals affiliated with the organization
- Counted as community benefit by another organization or person
- Questionable in the eyes of the community

Community building activities include programs that address root causes of health problems and are captured in the categories of coalition building and workforce development in an effort to enhance public health. According to IRS guidelines, these activities are not usually reported as community benefit; however, some community building activities may also meet the definition of community benefit. Our organization did not participate in these activities to increase referrals or to fulfill regulatory requirements or current standards of care. In fiscal year 2018, $81,314 was reported in community building activities.

According to the IRS, charity care does not include: bad debt or the cost of care provided to patients who fail to pay for services; the difference between the costs of care provided under Medicare and the revenue derived therefrom; or contractual adjustments with any third-party payors. Gwinnett Hospital System, in fiscal year 2018, experienced $98,407,960 in bad debt expenses and Medicare Shortfalls of $36,622,790 excluding the Medicare shortfall reported as part of subsidized services and prior year adjustments.

**Subsidized Services**

One area of community benefit reporting identified by the IRS is the cost of providing subsidized health services. A hospital service meets an identified community need if it is reasonable to conclude that if the hospital no longer offered the service: 1) the service would be unavailable in the community; 2) the community’s capacity to provide the service would be below the community’s need; or 3) the service would become the responsibility of the government or another tax-exempt organization.

According to the IRS definition, subsidized health services are clinical services provided despite a financial loss to the organization. However, the financial loss is measured after removing losses measured by cost associated with bad debt, charity care, Medicaid and other means-tested government programs. In fiscal year 2017, the total cost to the organization for subsidized services was $3,978,758.

The following were subsidized services provided by GMC in fiscal year 2018:

- Wound Treatment Center
- Diabetes & Nutrition Education Center
- Trauma Services
- Dialysis and Renal Services
- Concussion Institute
Wound Treatment Center

The Wound Treatment Center is an outpatient program at GMC-Lawrenceville that is dedicated to the treatment of both acute and chronic non-healing wounds. The center’s specialized approach to wound management integrates current assessment, treatment, technology and education to develop a plan of care that is individualized to each patient’s needs.

Diabetes & Nutrition Education Center

The Diabetes & Nutrition Education Center provides outpatient and inpatient services and programs at GMC-Lawrenceville and GMC-Duluth. Outpatient services include diabetes education through an American Diabetes Association accredited education program, medical nutrition therapy, weight management programs and community classes to promote health in our community.

Trauma Program

The Level II Trauma program located at Gwinnett Medical Center-Lawrenceville provides comprehensive care to patients sustaining traumatic injuries. Resources such as access to diagnostic equipment, operating rooms and blood are readily available. GMC-Lawrenceville has a designated trauma surgeon available 24/7 as well as a trauma nurse specialist, orthopedic, neurosurgery, hand and complex facial trauma specialists.
**Dialysis and Renal Services**

Dialysis and renal services at GMC are performed through contract services with Fresenius Medical Care, which provides all resources, including machines and nursing staff. The fiscal year 2018 goals are to increase patient satisfaction, decrease complications with hemodialysis and meet all Joint Commission requirements. GMC works with Fresenius to assure that all quality measures are in place and monitored monthly.

**The Concussion Institute**

The Concussion Institute serves student athletes, collegiate athletes, professional athletes and adults who have suffered a concussion. Concussions are all too common and frequently not treated comprehensively. The Concussion Institute is committed to improving concussion treatment by increasing awareness of the signs and symptoms of concussions and other head trauma as well as providing state-of-the-art diagnostic and treatment approaches.

**Patient Financial Assistance Policy**

GMC provides financial assistance to Gwinnett County residents who meet the established eligibility requirements. At GMC, our guidelines indicate that indigent care is for a family who has an income that does not exceed 125 percent of the Federal Poverty Income Guidelines. The charity care criteria apply when a family’s income is between 125 and 300 percent of the Federal Poverty Income Guidelines. However, a family that has unusual financial circumstances may qualify for charity care with a reduced patient liability. Families are responsible for making application for these types of financial assistant services.

The financial assistance policy and application is available on the Gwinnett Medical Center website in six languages (English, Spanish, Vietnamese, Korean, Mandarin and Bosnian). Financial counselors are available at all facilities to assist patients and their families with billing questions as well as assisting patients with making application for federal, state and local programs including Medicare, Medicaid and local medical assistance programs for which they may be eligible.

**Billing Services**

GMC provides price estimates in advance of services and treatment at a patient’s request. In addition, our goal is to ensure that our medical bills are accurate and easy to understand. We are committed to finding ways to help every patient pay the portion of their bill they are responsible for without experiencing an overwhelming financial burden. Billing statements include information about how to contact financial representatives and arrange payment plans. If an individual has questions regarding costs associated with services at Gwinnett Medical Center please contact the patient price estimation line at 678-312-4242 (8 a.m. – 4 p.m., Monday through Friday) or email your questions to pricequote@gwinnettmedicalcenter.org.
Our Vision: 
Investing in our Community

Our vision is to be the health system of choice in our community by enhancing the health of our patients and other customers. We live that vision by joining with physicians, community and other health care organizations to treat injury and disease as well as by providing preventive and early intervention care. The GHS Board of Directors is comprised of community leaders dedicated to providing quality health care to our community. The majority of board members are persons who reside in our primary service area and neither they (nor their family members) are employees or contractors of the organization.
Gwinnett Health System Board of Directors

GWINNETT HEALTH SYSTEM, INC.
J. Michael Levengood, JD, Chairman
Carlton Buchanan, MD
Renee Byrd-Lewis
A. Keith Carnes, MD
C. Norwood Davis
L.C. Johnson
Terri Jondahl
Miles H. Mason, III, MD
Bill McGann, MD
Charles Oglesby
Greg Shumate
Wayne Sikes
Jeff Wages
Philip R. Wolfe

HOSPITAL AUTHORITY OF GWINNETT COUNTY
Wayne Sikes, Chairman
S. Scott Batterson, DDS
A. Keith Carnes, MD
Frances E. Davis
Tommy Hughes
Grag Lang
Lois Love
Bruce Still
J. Mike Levengood, JD

GWINNETT MEDICAL SYSTEM, INC.
J. Mike Levengood, JD, Chairman
Carlton Buchanan, MD
(voting, ex-officio)
A. Keith Carnes, MD
Terri Jondahl
L.C. Johnson
Philip R. Wolfe (non-voting, ex-officio)

GWINNETT MEDICAL GROUP, INC.
Jeff Wages, Chairman
A. Keith Carnes, MD
L.C. Johnson
Miles H. Mason, III, MD
Greg Shumate
J. Mike Levengood, JD (non-voting, ex-officio)
Philip R. Wolfe (non-voting, ex-officio)

GWINNETT HOSPITAL SYSTEM FOUNDATION, INC.
Executive Committee
Carlton Buchanan, MD, Chairman
Paige Havens
Bartow Morgan
Philip R. Wolfe

Board
Julius Ajayi, MD
Ethel Andersen
Tom Andersen
Kerry Armstrong
Marvin Barge
Sharon Bartels
Kimberly Bates, MD
Pat Boone
Greg Cantrell
Lori Carnes
Bruce E. Carter, DMD
Murtaza Cassoobhoy, MD
Cynthia Chandler
Richard Chandler
Lisa Cink
Frank Circelli
Cliff Clark
Kristi Ellis Cohron
Julia Webb Davis
Bill Drake
Dan Dunwody, DDS
Tom Ferrin
Will Grant
David Greene
Stan Hall
Greg Hayes
Janna Hayes
Bill Head
Carolyn Hill
Karen Hill
Stephen K. Hill

Barbara Howard
Cole Hudgens
Kimberly Hutcherson, MD
North Johnson
Terri Jondahl
Dan Kaufman, Ph.D
Daniel King
Mohan Krishnamachary, MD
Lynne Kytle-Henderson
Leslie Leigh, MD
Gary Levengood, MD
Bin Liu
Jim Maran
Tom Martin
Suzy Mason
Wayne Mason
David McCleskey
Chuck Moomey, MD
Charles Oglesby
Debra Oglesby
Stacy Patterson
Denise Pecht, MD
Scott Phelan
Beth Phelps
Donny Phillips
Randy Redner
Nora Rozin
Spencer Rozin, MD
Bill Russell, Ph.D
Raymer Sale
Karen Fine Saltiel
Manfred Sandler, MD
Jeff Seebeck
Tammy Shumate
Chuck Smith
David Snell
Sheila Stevens
Matt Stinchcomb
Clyde Strickland
Mike Tennant
Sid Theus
Perry Tindol
Mike Townsend
Richard Tucker
Jeff Wages
Steve Williams
Kathryn Parsons Willis
Terra Winter
Bedri Yusuf, MD
GMC Recognitions/News in 2018

GMC’s Atrial Fibrillation Program
To increase patient accessibility and streamline care, a virtual center for GMC’s advanced Atrial Fibrillation Program—which includes board-certified electrophysiologists, two state-of-the-art EP labs and innovative treatment options—was created. As a part of this program, four GMC-affiliated cardiologists were featured at an informational breakfast for the community.

GMC Center for Cancer Care-Hamilton Mill
In March, GMC’s Center for Cancer Care opened a new location in Hamilton Mill to make individualized, compassionate care more convenient than ever. This new center promotes relaxation and healing with a serene and comforting environment, along with several of the latest amenities, including an on-site pharmacy, state-of-the-art infusion center and carefully-crafted infusion bays.

Gwinnett Medical Group Primary Care
As a part of GMG’s ongoing effort to provide comprehensive primary care services to community members of all ages, we launched a new mover campaign. In partnership with the AJC, this initiative helped to connect new movers in our primary service area with GMG’s trusted providers, while also highlighting our many locations for convenient care.
Behavioral Health Holding Unit
In response to a growing health need in the community, GMC opened a new 5,000-square-foot behavioral health holding unit in December. This 10-room unit provides medically-cleared patients a safe and secure environment for them to stay while they await transfer to a treatment facility.

Everyday Wellness
At GMC, we have always been dedicated to helping patients and their families achieve lasting health and wellness. It’s with that goal in mind that GMC launched Everyday Wellness—a virtual hub for all things health. To help empower families to live well, this site provides access to everything from interactive tools and community events to expert health content for every member of the family.

Sports Medicine & Concussion Care-a-Van
Our groundbreaking Sports Medicine Program continues to find new ways to make advanced athletic care more and more accessible for athletes and their families. With the unveiling of GMC's new, state-of-the-art Sports Medicine & Concussion Care-a-Van, our experts can bring the latest in concussion and sports medicine care to community functions, sporting events and more.

Community Service Collaborations
GMC values cooperative efforts with community services and other health care providers to improve the health status of area citizens. GMC demonstrates its value for collaborative efforts within the community through many partnerships ranging from partnering with the Gwinnett Coalition for Health and Human Services as a founding and permanent member, to collaboration with AID Gwinnett, J. M. Tull - Gwinnett YMCA, Gwinnett United in Drug Education, Inc., Gwinnett Foster Children’s Foundation and Boy Scouts’ Medical Explorers program. Our organization works closely with the Gwinnett Chamber of Commerce and actively participates in Partnership Gwinnett, which is a comprehensive plan that partners government, education, healthcare and business in an economic development plan. In addition to the Chamber, GMC is involved with individual cities in the county.

GMC is involved with state and county government agencies including Georgia Department of Health and Human Services, Gwinnett Public Health Department, ViewPoint Health, Georgia Trauma Care Network Commission, Georgia State Office of Emergency Medical Services and Trauma, Partnership Against Domestic Violence, Gwinnett County Sexual Assault Center, Gwinnett County Justice System, Gwinnett County Police Department, Gwinnett County Public Library, Gwinnett County Public School System, Department of Family Children Services, Department of Aging Services, Gwinnett County Senior Services and the Georgia Medicare Foundation.
Our Values: Service to the Community

In our community, we have found the most effective way to meet the needs of providing community health education, self-help, preventive health and wellness programs, health screenings and support groups is by providing these services at community sites. Our largest community outreach departments, serving the communities of both GMC-Lawrenceville and GMC-Duluth, include Faith Community Nursing, Sports Medicine, Cancer Institute, Health Education & Wellness and Women’s Services. In 2018, more than $5,545,138 was provided in community health improvement services and community benefit programs/outreach operations.
GMC works with national agencies which have local chapters including the American Heart Association, American Red Cross, March of Dimes, American Stroke Association, American Cancer Society, American Diabetes Association and the United Way.

**Faith Community Nursing** has completed more than 25 years of service to the community. Research has shown that people who are healthy in their spiritual and emotional life are better able to cope and become healthier in their physical bodies. GMC encourages faith communities to provide health ministry in their congregations by training, supervising and supporting faith community nurses in their faith communities to promote whole person health. Faith community nurses function as case managers, personal health counselors, educators and volunteer coordinators for creative programs to improve the health of community members. In fiscal year 2018, the program made more than 41,098 community member contacts for both GMC-Lawrenceville and GMC-Duluth. Our relationships with area faith communities are a key link in providing health outreach. Last year the Faith Community Nursing program collaborated with more than 250 service agencies.

**Health Education & Wellness Services (HEWS)** is responsible for planning, coordinating and providing health education programs and services for community members from both GMC-Lawrenceville and GMC-Duluth. Activities include PrimeTime Health, Physician’s Speakers Bureau and fitness classes. PrimeTime Health is a senior program providing health information to meet the needs of community members over 50 years of age. In fiscal year 2018, HEWS had 1,087 community contacts.

**The Diabetes & Nutrition Education Center (DNEC)** provides outpatient services at both GMC-Lawrenceville and GMC-Duluth. Outpatient services include an American Diabetes Association accredited diabetes education program. In addition, insulin pump training, nutrition, weight management, prediabetic and bariatric surgical weight management consultations are offered. The staff includes registered nurses and registered dietitians who are certified diabetes educators. DNEC had a total of 10,850 outpatient contacts which include clients and community groups in fiscal year 2018. As a resource to the community, the center strives for adequate access to and excellence in diabetes and nutrition education that positively impacts lives. DNEC is a resource to our community including physicians and community groups as well as departments within the hospital. The Diabetes Education Grant Program is sponsored by Cisco Systems, Inc. and has provided diabetes education to 657 uninsured patients.

The **Center for Neuroscience** leads our organization’s efforts in maintaining our primary stroke center certification by the Joint Commission. The elements are surveyed on-site every two years. In addition, interim data is submitted annually, which includes leadership support, processes for timely and appropriate treatment, guideline updates and education to providers, patients and the community as well as performance improvement efforts. Since February 2005, both GMC-Lawrenceville and GMC-Duluth have been certified as primary stroke centers. Community education is supported through the efforts of the nursing team who provide presentations and screenings for at-risk groups. In fiscal year 2018, the center’s community outreach programs had 2,507 participants.

**Glancy Rehabilitation Center** has 30 rehabilitation beds and is located in Duluth. It has a comprehensive, interdisciplinary treatment program designed to help survivors of stroke, accident or debilitating illness increase their level of functioning and independence. In addition to the inpatient program, the center provides support for a peer visitor program and four support groups with a total of 660 persons served in fiscal year 2018.
Women’s Services are provided at the Gwinnett Women’s Pavilion, located at GMC-Lawrenceville. This facility has 35 Mother/Infant Unit beds and 15 High-Risk Pregnancy Unit beds and is a leading provider of obstetrical services in the state. Services provided at this facility include the High-Risk Pregnancy Unit, labor and delivery suites and the Level III Neonatal Intensive Care Unit (NICU). In fiscal year 2018, the Gwinnett Women’s Pavilion had 4,502 deliveries and the NICU had 511 admissions. Community education programs provided by Women’s Services include childbirth education, lactation support, infant and child safety as well as additional classes to meet the educational needs of women of all ages with 12,889 community contacts for fiscal year 2018.

Oncology Services’ mission is to offer the citizens of our community compassionate cancer care in partnership with our patients and physicians through a network of integrated services and programs promoting the delivery of health and wellness. Our program is accredited through the Commission on Cancer of the American College of Surgeons and the National Accreditation Program for Breast Centers. Our professional healthcare services include 4 infusion centers, 11 oncologists, 6 advanced practitioners, an advanced practice genetics/cancer risk specialist nurse practitioner, two breast nurse navigators, a thoracic oncology nurse navigator, two oncology social workers, one oncology dietitian and an American Cancer Society (ACS) patient navigator. In fiscal year 2018, the Cancer Support Center saw 247 breast biopsy patients, 649 low dose CT screenings for lung cancer, 247 in office consults with the ACS navigator, 513 in office consults with the social workers, 162 patients saw the dietitian and 228 saw the advanced practice genetics/cancer risk specialist nurse practitioner. We had several community events including Paint Gwinnett Pink 5k for breast cancer awareness, Shine a Light on Lung Cancer, Colon Cancer Awareness events and Skin Cancer screening events.

The Level II Trauma Center at GMC-Lawrenceville cares for patients who have sustained trauma-related injuries in Gwinnett County and the surrounding area. Our trauma center is one of only 30 in the state. In fiscal year 2018, the Trauma Services department reported 1,772 trauma patients on the registry.
The Sports Medicine Program was established with the goal of improving the level of care and access to care provided to athletes in Gwinnett County. The department offices are at GMC-Duluth. Under the direction of the Sports Medicine Committee physicians, the athletic trainers are responsible for the care of injured athletes, from adolescents to geriatrics, at community sporting events (including 18 high schools in Gwinnett County in addition to high schools in surrounding counties and Georgia Gwinnett College) at no cost to community members. The athletic trainers assess, educate, instruct and treat athletes with movement dysfunction, emergency injuries or physical disabilities, both acute and chronic. The athletic trainers administer immediate, on-site medical care and develop an ongoing plan of care based on the nature of the injury. In fiscal year 2018, our certified athletic trainers provided direct on-site care in over 62,000 encounters.

In addition, the program has continued a county-wide concussion testing program called ImPACT. This initiative provided free neuro-cognitive baseline testing for 21 high schools, three private schools, one local college. In 2017, Sports Medicine launched the Concussion Care-a-Van as a way to extend our concussion education statewide. It is the first of its kind in the Southeast. This concussion program potentially touched every high school football, basketball and soccer player as well as youth athletes in the county. More than 25,000 baseline tests were provided in fiscal year 2018.
Training and Education

The Learning Resources department coordinates the majority of health professional education training at GMC. In fiscal year 2018, over 1,900 students participated in professional training for many specialties including nursing, cardiology technicians, chaplaincy, dietitians, corporate counsel, diabetes educators, health information management, emergency medical services, exercise and health science, health informatics, laboratory technologists and phlebotomists, nuclear medicine technologists, pharmacists, radiology technicians, rehabilitation physical, occupational and speech/language therapists, social workers, surgical technicians, ultrasound technologists and elementary and high school programs. In addition, GMC also provided observations to over 300 persons interested in various healthcare programs.

Figure 2: GMC Service Volumes Fiscal Years 2015 – 2018

<table>
<thead>
<tr>
<th>Service</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Admissions (total system excluding newborns)</td>
<td>29,212</td>
<td>30,518</td>
<td>29,709</td>
<td>29,060</td>
</tr>
<tr>
<td>Emergency Department visits</td>
<td>149,535</td>
<td>151,435</td>
<td>148,064</td>
<td>145,433</td>
</tr>
<tr>
<td>(GMC-Lawrenceville and GMC-Duluth)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>GMC Outpatients visits</td>
<td>228,549</td>
<td>246,988</td>
<td>246,970</td>
<td>230,121</td>
</tr>
<tr>
<td>Care-a-Van screening mammograms</td>
<td>1,592</td>
<td>1,652</td>
<td>427</td>
<td>N/A</td>
</tr>
<tr>
<td>Surgical cases (inpatient and outpatient)</td>
<td>25,592</td>
<td>26,561</td>
<td>26,621</td>
<td>24,809</td>
</tr>
<tr>
<td>Gwinnett Women's Pavilion deliveries</td>
<td>5,083</td>
<td>5,532</td>
<td>4,790</td>
<td>4,502</td>
</tr>
<tr>
<td>Neonatal Intensive Care Unit admissions</td>
<td>523</td>
<td>603</td>
<td>521</td>
<td>511</td>
</tr>
<tr>
<td>Diabetes &amp; Nutrition Education Center contacts</td>
<td>9,311</td>
<td>11,430</td>
<td>11,035</td>
<td>10,683</td>
</tr>
<tr>
<td>Dialysis treatments (GMC-Lawrenceville and GMC-Duluth)</td>
<td>5,377</td>
<td>5,465</td>
<td>5,653</td>
<td>6,692</td>
</tr>
<tr>
<td>Pain Management visits</td>
<td>9,976</td>
<td>9,443</td>
<td>9,288</td>
<td>8,559</td>
</tr>
<tr>
<td>Wound Treatment Center visits</td>
<td>4,646</td>
<td>4,823</td>
<td>4,643</td>
<td>4,641</td>
</tr>
<tr>
<td>Faith Community Nursing contacts</td>
<td>56,124</td>
<td>41,781</td>
<td>43,911</td>
<td>41,098</td>
</tr>
<tr>
<td>Faith Community Network contacts</td>
<td>N/A</td>
<td>8,791</td>
<td>20,489</td>
<td>18,998</td>
</tr>
<tr>
<td>Concussion Institute visits</td>
<td>N/A</td>
<td>2,486</td>
<td>2,567</td>
<td>3,109</td>
</tr>
</tbody>
</table>

Source: GMC Operating Statistics and department reports FY 2015-2018, N/A = Not Available
Conclusion

Gwinnett Medical Center is committed to transforming healthcare in our community. We continue to provide the quality of care and clinical excellence that this community has come to expect, and strive to identify and plan for future needs.

The health care needs of the community continue to evolve with our changing demographics, and as an organization, we continue to adjust to meet these needs. GMC provides a wide range of services to meet medical needs, whether wellness-based services, acute illnesses or chronic conditions.

Patient safety and quality care are of the utmost importance, and GMC has increasingly implemented measurements and systems to ensure these meet the highest standards in the nation. As GMC continues to face the financial challenges of operating a growing health care system with ever-changing pressures of socioeconomic and governmental influences, we strive to be proactive in meeting our community’s growing identified health care needs.
Locations

Gwinnett Medical Center–Lawrenceville
1000 Medical Center Boulevard
Lawrenceville, GA 30046
678-312-1000

Gwinnett Medical Center–Duluth
3620 Howell Ferry Road
Duluth, GA 30096
678-312-6800

Connect with us!